crisp

Consultant profile

2019

Lennart Boklund

Agile Coaching & Training

Organization & Leadership

Scrum / Kanban / Lean

Scaling Agile

Continuous Delivery

Lennart Boklund…

…is an agile coach and a senior developer. For 25 years of professional software work, he's been helping companies developing quality products and creating business value.

Today, he helps companies adopt agile culture and practices and has a passion for scaling, organizational topics and leadership. He'll engage with teams to improve ways of working, as well as with management and the whole organization to be equipped to develop products effectively.

Lennart coaches and gives trainings around Agile, Scrum, Lean, Kanban, Scaling Agile and SAFe.

He has several years of experience with product development and delivery in large organizations. His background is in depth technical with programming and architecture.

Summary

Trainings, a selection
- Certified Scrum Master
- Certified Product Owner
- Certified LeSS Practitioner
- SAFe Program Consultant (SPC)
- Agile Requirements analysis and planning for product success
- Coaching beyond the team
- Kanban Applied
- Enterprise Service Planning
- Training from the back of the room
- The Art of Action

Focus
- Product/software development
- Agile and Lean values
- Organization and leadership
- Coaching
- Facilitation
- Training

Process and Practices
- Agile
- Scrum
- Kanban
- XP
- Lean
- LeSS
- DevOps
- Continuous Integration/Delivery
- Testing, TDD, BDD
- Provisioning

Business Areas
- Government
- FinTech
- Payments
- Telecom
- Publishing
- Online marketing
- Travel
- Pharmaceuticals
- E-commerce
- Military/Defence
- Retail

Work Experience

2018-ongoing Agile & Management Coach at Tandvårds- och läkemedelsförmånsverket
Lennart guided TLV through a change journey with mainly two tracks. One was to procure, in an agile way, an agile development team to be in charge of TLV's core systems. With that went the coaching of the organization to join forces with that team to enable high performing delivery. The other track comprised introducing Agile and Lean to the authority's core operations. All of the above was executed in close collaboration with the authority's leadership and (many) relevant functions.

2018-2019 Agile & Management Coach at Nordax
During the year with Nordax the company went through substantial changes and ramp-up on ambitions. Lennart offered support and coaching at all levels within the product and IT parts of the organization. He engaged with CIO, CPO, managers, POs, SMs, development teams, operations and support teams. Also part of the IT leadership team. Examples of activities are role clarifications, workshop facilitation, setting up and running community of practice with scrum masters, one-on-one coaching, teaching of software delivery topics and more.

2016-2017 Director Delivery at Klarna
Manager of the Klarna Delivery team comprising Klarna's Delivery Leads (see below), full time Scrum Masters and developers working on delivery tooling.
The team's major operational responsibility is to facilitate delivery and stakeholder involvement for big and complex initiatives. Most activities focus on making delivery work smoooth across the ~50 teams / ~500 people product and engineering organization. Stakeholders also include marketing, legal, finance, local markets and management. Strategically the team owns the product development process governing delivery of aforementioned initiatives. The process is continually being refined, together with CxOs and VPs, taking inspiration from agile scaling frameworks while considering Klarna's context.

2015-2016 Delivery Lead & Agile coach at Klarna
Worked as Delivery Lead (i.e. agile project manager), coordinating delivery of Klarna's number one priority initiative with product launches in US and UK. The initiative touched most of the central functions of Klarna, as well as the obvious markets. Emphasis on delivery facilitation across 20+ engineering teams.
Also worked with improving Klarna's ways of working, including the product development process, across product and engineering. Agile coaching of teams.

Work Experience, contd.

2014-2015 Scrum Master & Agile coach at Klarna
Hands on Scrum Master for two teams.

2014-2015 Agile coaching at Siemens
Giving introductory agile training and coaching managers, product and development teams. Ensuring good health of Scrum, collaboration with Product Managers, backlogs, continuous improvements and more.

2014 IT Operations management coaching at Klarna
Coaching the IT Ops organization, taking the teams and ways of working to the next level.

2014 Scrum & Kanban coaching at ATG
Assessment of Scrum implementation and advising on improvements. Kanban training of team leads and managers.

2010-2014 Web sales and back office, Tele2
Development of Tele2 and Comviq online sales systems and integrations. Systems include product catalogue, order processing engine and shopping logic. Integration towards logistics, payment and provisioning systems. Lennart's role has been that of a developer, solution architect, Scrum master and agile and team coach for 20+ developers and testers. The process evolved from pure Scrum to Kanban with some XP and Lean as well. Practices included pair programming, TDD, automated testing (unit, integration, GUI), continuous integration/delivery with weekly releases to production. Technology: Java, Java EE, EJB, JPA, JSF, JavaScript, AngularJS, Twitter Bootstrap, JBoss, Maven, Web Services/SOAP/Rest, Oracle, TeamCity, Ant, TestNG, SoapUI.

2009-2010 Content Management, Talentum
Analysis and documentation of an existing CMS in the publishing business. Also some maintenance development. Technology: Oracle on Redhat Linux.

2007-2008 Online/affiliate marketing, TradeDoubler
Development of TradeDoubler's online marketing platform. Lennart worked as Scrum master, Scrum coach and software developer. Technology: Java, Java EE, misc open source tools.

2003-2007 Reservation and seating software (travel), Paxport
Development of web solutions/products for the travel industry. E.g. flight reservation and seating self service. Also taxi reservation. Work included requirements analysis, architecture and development. Integration with industry reservation systems and payment providers. Technology: Java, J2EE, PostgreSQL, JBoss, JUnit, EJB3, JPA. Process: Scrum.

Work Experience, contd.

2002-2003 Manufacturing Quality, AstraZeneca
Software development with Oracle PL/SQL. DBA role with configuration and monitoring of data replication. Also, development with Java, J2EE, EJB, JSP, IBM Websphere.

2001-2003 Partner Site, Ericsson
Technical project lead, architect and developer for a partner web site handling IP. Technology: Java, Servlet, JSP, Apache, Tomcat, Oracle.

2000-2001 Pharmaceutical Reference Database, AstraZeneca
Development of a pharmaceutical database with product composition modelling. Technology: Java, J2EE, EJB, JSP, Oracle database, IBM Websphere, Visual Age for Java.

1999 Taxi reservation on the web, Taxi Stockholm
Development of web taxi reservation using Java, J2EE, Servlet, Apache, JServ, TCP/IP.

1999 Development of e-commerce platform, Easytrade
Database architect and expert in a project building an e-commerce platform. The platform is used in several web shops.

1999 Development of web site, OKQ8
Building www.okq8.se. Programming with Oracle, JSP, JavaScript and more.

1999 Oracle expert, OMX (now NASDAQ OMX)
Assisted developers with Oracle expertise in a migration project, migrating from VMS to AIX.

1997-1998 Web technology expert, Q8/Kuwait Petroleum
Development of intranet and public sites for Q8 (www.q8.se and www.ids.se). Launching internet sites, Lennart helped with technical expertise, training and programming. Also analysis and implementation of security aspects of the solution. Technology: Unix, Oracle Application Server, CGI/Perl, PL/SQL, HTML, JavaScript.

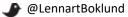**1997-1998 Swedish Export Directory, The Swedish Trade Council**
Design and implementation of a master database using standard Oracle tools. Also yearly support on actual catalogue production.

1995-1997 Payment/Creditcard System, Q8/Kuwait Petroleum
Development of a card payment system with massive amount of customer transaction data. Programming using standard Unix and Oracle Tools, like sh, awk, perl, C, Pro*C, SQL, PL/SQL, Forms. Radical performance optimization was carried out.

Work Experience, contd.

1994-1995 Combat Simulator, CelsiusTech
Development of a combat central system for training and artillery. It was built on Sun/Solaris using standard Unix tools, C, SQL, PL/SQL, Oracle database. Client server architecture.

1993-1994 Supply chain software development, IKEA Northern Europe AB
Software development with Oracle tools (Database, Forms, Reports, Pro*C), C and SQL in Unix and Open VMS environment.

Education

1992 MSc Computer Science and Engineering, Luleå University of Technology